

OUTLINE OF REPORT

- **Introduction**

- **Streamlining The Delivery Of Services**
 - Quality Service through Citizen's Charter and Continuous Training
 - Reduction of Required Documents to be Submitted
 - Extended Working Hours
 - Online Registration/Online Reservation
 - Enhanced Registration Procedures
 - Digital Queuing System
 - CFO Clark Extension Office (One Stop Shop Center for Overseas Filipinos)
 - Mobile Pre-Departure Orientation Seminars
 - Additional PDOS Sessions
 - NAIA Extension Office
 - Services for the Elderly Clients

- **Improved Facilities**
 - Free Wifi
 - Priority Lane for Seniors, PWD and Pregnant Women
 - Air-conditioned Waiting Area
 - Nursery Room
 - Mobile COMELEC Registration for Overseas Voting
 - 24/7 Hi-Definition (HD) CCTV Security
 - Restrooms

- **Addressing Accessibility Issues**
 - CFO Davao Satellite Office
 - Online Pre-Departure Orientation Seminar for US-Bound Emigrants
 - CFO Freedom of Information People's Manual

- **Virtually Yours: CFO's Programs and Publications, ONLINE!**
 - **Programs**
 1. BaLinkBayan (www.balinkbayan.gov.ph)
 2. Itanong Mo Kay Ato! Online Legal Counselling
 3. Sa Iyong Sulok" (CFO-SIS)
 4. Initiatives against Human Trafficking
 - a. 1343 Actionline Against Human Trafficking
 - b. 1343 website (www.1343actionline.ph)

5. Social Media Channels

- a. CFO Facebook Page
(www.facebook.com/commissiononfilipinosoverseas/)
- b. Peso Sense Facebook Page
(www.facebook.com/pesosenseph/)
- c. LINKAPIL (Lingkod sa Kapwa Pilipino Facebook Page) www.facebook.com/linkapil/

○ **Online Publications**

- The Migration Standpoint
- Filipino Ties
- 2015 CFO Statistics on Philippine International Migration
- Primer on Republic Act 10906 or The Anti-Mail Order Spouse Act of 2016.
- Primer on RA 9208 (Anti-trafficking in Persons Act of 2003 as amended by RA 10364)
- The Faces of OF-ReD.
- Country-specific Information Kit.
- LINKAPIL Operations Manual (5th Edition).

CFO'S INITIATIVES IN SUPPORT OF SONA DIRECTIVE 2017-0007:

Presidential Instruction on streamlining frontline services and making them efficient, responsive and people-friendly

As a government agency mandated to uphold the interests, rights and welfare of overseas Filipinos and strengthen their ties with the Philippines, the Commission on Filipinos Overseas (CFO) commits to effectively and efficiently delivering policies, programs and services for the well-being and empowerment of the community of Filipinos overseas.

To honor this commitment, CFO continuously finds ways towards enhancing the government's programs and services for overseas Filipinos and the general public by: (a) capacitating the personnel with continuous professional development anchored on social responsibilities and (b) formulating policies and facilitating quality and citizen-centric programs and services that exceed expectations of the public.

This is also in response to the marching orders of President Rodrigo Duterte to streamline frontline services of government agencies. The President further strengthened this directive during his second State of the Nation Address in July 2017. He directed all government agencies to further streamline their frontline services from womb to tomb and undertake all necessary measures to make these truly efficient, responsive and people-friendly.

As such, we remain committed to continuously innovating to provide the public direct, convenient and speedy access to our services and programs. We will also continue to find ways to make our services better.

PART II. STREAMLINING THE DELIVERY OF SERVICES

The Commission on Filipinos Overseas has the following existing services that are consistent with its mantra, “*Kalidad na Serbisyo Para sa Mamayan, Abot sa Labas ng Bayan,*” as well as the President’s directive for government agencies to provide the public with easy access to services:

1. Quality Service through Citizen’s Charter and Continuous Training

The CFO provides frontline services to overseas Filipinos leaving the country as emigrants; spouses and other partners of foreign nationals; Europe-bound Au Pair Program participants and Exchange Visitor Program participants.

The Civil Service Commission sets that, “*Service quality is tested, gauged and determined, to a large measure, at the frontline desk.*” The CFO, in response, established its service standards known as the Citizen’s Charter for effective and efficient frontline services. Its development complies moreover with the mandate of the Anti-Red Tape Act of 2007 for all government agencies to set up service standards in the form of information billboards.

Apart from its main office in Manila, the CFO has also established its Citizen’s Charter in its two (2) satellite offices in Cebu and Clark, and extension desks at the Ninoy Aquino International Airport (NAIA). The Charter contains the following:

- a. Vision and mission of the agency
- b. Frontline services offered
- c. Step-by-step procedure in availing frontline services
- d. Employee responsible for each step
- e. Time needed to complete the procedure
- f. Amount of fees
- g. Required documents
- h. Procedure for filing complaints

Posted as information billboards in all the service offices of the CFO that deliver frontline services, the Citizen’s Charter is positioned at the main entrance or at the most conspicuous place of the office. It is also uploaded in the website www.cfo.gov.ph to make it more accessible to the public. The CFO has also undertaken self-assessment and reporting of improvements in its Citizen’s Charter.

It also shows the process improvements, specifically, on the streaming of procedures and shortened turnaround time, on the most availed frontline services, such as:

Frontline Service	Process Improvement	Action Taken to Improve Process	Results/Benefits
Emigrant Registration	Enhanced registration procedures	Since July 2015, clients have had the option to fill out their registration form online via the CFO website. Clients can also register via computer terminals set up at the CFO registration area	Paperless registration that can be accomplished anytime, anywhere even before going to CFO. Additional convenience for those who want to accomplish the form on-site

		managed by CFO personnel	
	Reduction of required documents to be submitted	CFO no longer requires clients to bring photocopies of registration requirements as well as ID photos	<ul style="list-style-type: none"> • Additional savings from the cost of photocopies and ID photo. • Simpler registration process.
	Availability of online reservation	CFO implemented the online reservation system where clients can make an online appointment.	<ul style="list-style-type: none"> • Clients no longer have to endure falling in line early in the morning just to get a slot. • Clients can choose the date of their seminar.
	Additional PDOS session	Additional PDOS sessions are conducted (as the need arises) especially during specific months when there is an expected influx of registrants (peak seasons.)	Additional clients are accommodated and are not asked to return the next day.
	Mobile PDOS	PDOS sessions in key areas such as Davao, Cagayan de Oro, Naga, Ilocos Norte and Pangasinan.	<ul style="list-style-type: none"> • Convenience, as clients need not travel to Manila or Cebu just to attend the PDOS. • Expected savings on the part of the clients who need not spend for travel, food and accommodation in Manila.
	Provision of free Wi-Fi access	CFO established Wi-Fi hotspots in its public areas that can be accessed free of charge by its clients.	<ul style="list-style-type: none"> • Clients get to enjoy reliable internet access for their connectivity needs. • Clients can also save from mobile data charges.

	Opening of CFO Clark Satellite Office	CFO is part of the One Stop Shop for Overseas Filipinos that was set-up in Clark in September 2016.	<ul style="list-style-type: none"> ● Clients from Northern and Central Luzon, including those of the Cordillera Administrative Region, can avail of CFO's services without needing to go to Manila. ● Convenience, accessibility and savings are among the benefits enjoyed by clients from these areas.
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To complement its Citizen's Charter, the CFO continuously improves its frontline service delivery through a series of training programs for its personnel on basic client satisfaction.

2. Reducing Paperwork

Previously, several documents were needed to register with the CFO, such as photocopies of passports and valid visas, ID pictures, proof of immigrant status, and the like, depending on the country of destination. Since the President's pronouncement, CFO has removed, at the very least, three specific documentary requirements for registrants such as photocopies of passports, identification cards and visas. Also, photos are no longer required to be affixed on the registration documents as these are uploaded online/taken onsite during pre-registration.

Comparison of the Registration Requirements	
Previous Documentary Requirements	Existing Documentary Requirements
<p>✓ <u>Photocopies</u> and <u>original</u> documents of the following are required to be <u>submitted</u> upon registration:</p> <ol style="list-style-type: none"> 1. Photocopy and original valid passport 2. Photocopy and original valid visa 3. 1 pc. 2x2 ID picture 4. One (1) valid identification (ID) card with photograph 5. Payment of PhP400.00 registration fee 6. Attendance in the PDOS or Peer Counseling session 	<p>✓ <u>No need</u> to submit photocopy of any registration document</p> <p>✓ <u>No need</u> to submit ID photographs</p> <p>✓ Only original travel documents are required for <u>presentation purposes</u>, such as the following:</p> <ol style="list-style-type: none"> 1. Original valid passport 2. Original valid visa 3. One (1) valid identification (ID) card with photograph 4. Payment of PhP400.00 registration fee 5. Attendance in the PDOS or Peer Counseling session 6. Original copy of the following country-

<p>7. Original copy of the following country-specific documents:</p> <ul style="list-style-type: none"> ● US-bound emigrants (except for K visa holders): Immigrant Data Summary. ● Canada-bound emigrants: Confirmation of Permanent Residence ● Italy-bound emigrants: Nulla Osta ● Japan-bound emigrants: Certificate of Eligibility ● Australia-bound emigrants: Visa Grant Notification Letter ● New Zealand-bound emigrants: Letter of approval for Work to Residence visa 	<p>specific documents:</p> <ul style="list-style-type: none"> ● US-bound emigrants (except for K visa holders): Immigrant Data Summary. ● Canada-bound emigrants: Confirmation of Permanent Residence ● Italy-bound emigrants: Nulla Osta ● Japan-bound emigrants: Certificate of Eligibility ● Australia-bound emigrants: Visa Grant Notification Letter ● New Zealand-bound emigrants: Letter of approval for Work to Residence visa
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The registration process is reviewed from time to time to ensure that it remains responsive to the needs of its clients.

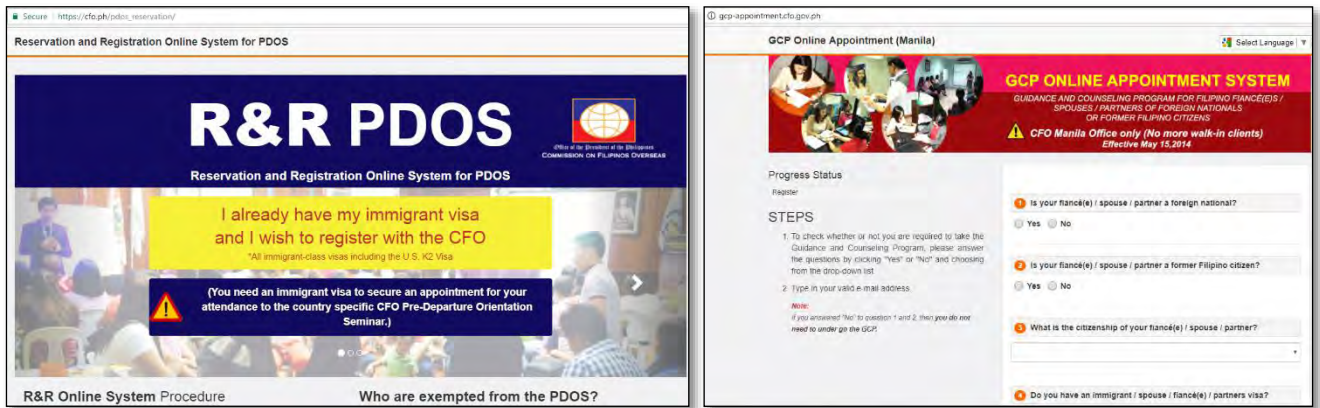
3. Extended Working Hours



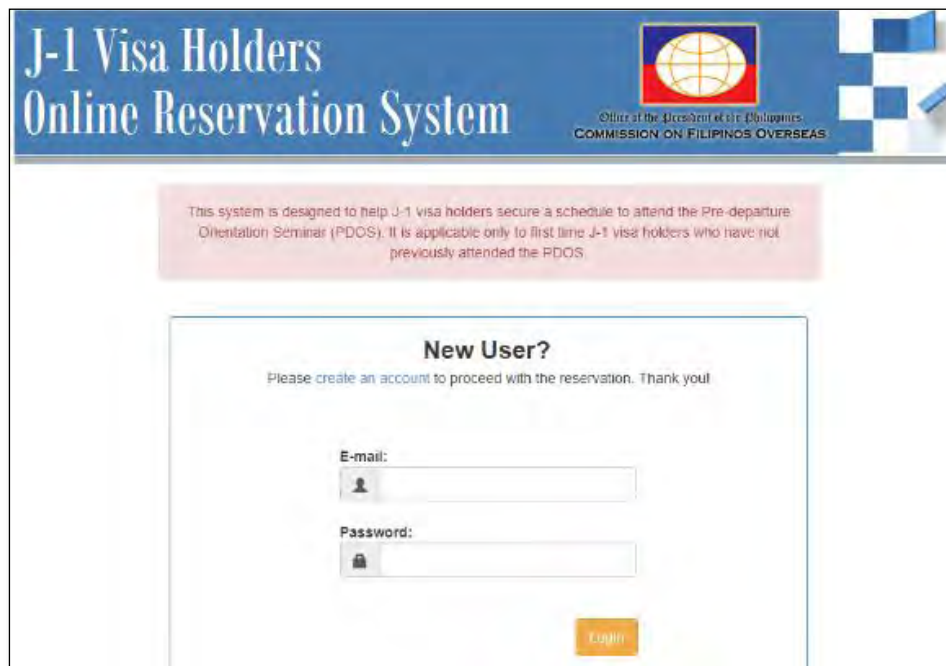
As early as 7:00 am, a CFO frontline officer verifies the registration requirements of a senior citizen, accompanied by her grandchild, during her registration with CFO.

To avoid long queues, the CFO frontline services open at 7 am up to 5pm and remain open for as long as there are transacting public who arrive before 5pm whose documents are in order. This practice was started in 2013. Moreover, the CFO has also been observing a no noon break policy for its frontline operations way before it became a standard practice in other government offices.

4. Online Registration/Online Reservation



Filipinos leaving the country with immigrant visa as well as spouses or partners of foreign nationals will have to access these portals at www.cfo.gov.ph to avail the online registration and reservation system.



This system is designed to help J-1 visa holders secure a schedule to attend the Pre-departure Orientation Seminar (PDOS). It is applicable only to first time J-1 visa holders who have not previously attended the PDOS.

The use of technology in the efficient implementation of government services is also part of the directive of the Philippine President. In line with this, the CFO developed a web-based system to facilitate the online registration and reservation of the registrants to avoid long queues of clients required to access the CFO services in its Manila office.

To extend efficient and quality services to clients who are not yet aware of the online registration and reservation system, the CFO set up kiosks to assist walk-in clients for their online registration and reservation.

Clients no longer have to endure falling in line in the wee hours of the morning just to get a slot in the PDOS for Filipino emigrants and Exchange Visitor Program (EVP) participants

and/ or the Guidance Counseling Sessions for Filipino spouses/partners of foreign nationals. They can now make an online appointment and choose their preferred dates for their PDOS. This system has been in place since May 2014.

The web-based reservation system for Europe-bound Au Pairs is being developed and will be operational soon. By then, an au pair who is required to attend the CFO's Country Familiarization Seminar will experience the benefit of securing a reservation online instead of the existing system of first-come, first-served basis.

The CFO is also currently developing the same web-based online registration and reservation of the registrants who want to avail CFO services for its Cebu satellite office. The system is targeted for implementation in 2019. The online registration/ reservation for the counselees of the Guidance and Counseling Program in CFO-Cebu satellite office has been put in place since 2015.

5. Enhanced Registration Procedures

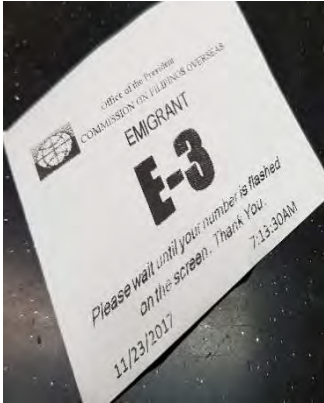


Clients who could not access the online registration via the CFO website are given assistance by the CFO registration officers to encode their data

Since July 2015, clients have had the option to fill up their registration form online via the CFO website. Clients can also register via computer terminals assisted by CFO personnel at the registration area. This contributes to shorter processing time and convenience for clients.

6. Digital Queuing System

In April 2015, the CFO instituted a digital queuing system that assigns numbers to clients. They only need to look at mounted LED screens to determine their place in the queue while conveniently sitting in an air-conditioned room as they wait for their turn. This added convenience lets the clients know the number of people before them and which service window they need to go to. This eliminates the need to stand up for long periods behind counters for the processing of their documents. For additional convenience, free Wifi is available for the clients while waiting.



7. CFO Clark Extension Office (One Stop Shop Center for Overseas Filipinos)



Aside from being registration officers, CFO personnel assigned at CFO Clark Extension Office conduct also orientation seminars.

In compliance with the directive of the President during his 1st State of the Nation Address in 2016, the establishment of the One-Stop Shop for Overseas Filipinos has been set up to cater to the needs of the clients planning to work or migrate abroad.

As one of the migration-related government agencies, the CFO set up an office at the One-Stop Processing Center for Overseas Filipinos at the Clark Free Port Zone in Pampanga, together with relevant agencies like DOH, DOLE, Philhealth, Pag-IBIG, SSS, among others. Effective September 2016, the CFO has been providing pre-departure registration services to emigrants coming mainly from Northern and Central Luzon.



Overseas Filipinos who avail the services of CFO at its Clark Extension Office accomplish their registration forms prior to the orientation seminar proper.

8. Mobile Pre-Departure Orientation Seminars



CFO orientation officers conduct three simultaneous pre-departure orientation seminars in just one room in Davao City. Though strangely as it may be viewed, CFO has been practicing this set-up of Mobile PDOS to maximize the facility being offered by its partner local government units, such as Davao City.

To reach out to emigrants in other parts of the country, the CFO started in 2014, a quarterly mobile PDOS in major origin provinces or cities of emigrants such as Davao, Cagayan de Oro, Naga, Ilocos Norte and Pangasinan. The conduct of a mobile PDOS allows every client of the CFO to save an average of PhP15, 000 per person in travel costs by being able to access the CFO's services closer to where they live and eliminating the need to travel to the CFO office in Manila.

The reduced travel time spent by clients in the process of registration and attendance in PDOS provides satisfactory experience and reflects the Administration's genuine commitment to give quality public service.

Through the mobile PDOS, emigrants are equipped with coping strategies in their permanent settlement overseas.



Number of Mobile PDOS Attendees in Davao City 2017-2018	
	Total
March 2017	236
June 2017	209
September 2017	151
November 2017	188
March 2018	87
	871

9. Additional PDOS Sessions

The CFO has a regular schedule of PDOS sessions, which are country specific. To maximize the use of resources, it also provides additional special sessions as the need arises, especially during specific months or times of the year when there is an influx of registrants.

10. NAIA Extension Office

The CFO Airport Counter was opened in March 1982, a year after the CFO became operational, to register CFO clients who are petitioned by relatives (family-based emigrant category), exempted from attending the PDOS, and those not aware of CFO's pre-departure programs.

To date, the CFO has desk offices at Terminals 1-3 of the NAIA that operate from 5 in the morning until 12 midnight, and during holidays.

Clients, especially those exempted from attending PDOS at the Manila, Cebu and Clark offices of CFO may register at its desk offices at the NAIA from Terminals 1-3.



11. Services for the Elderly Clients

To complement national legislations that provide special assistance and privileges for the elderly, the CFO also provides the following:

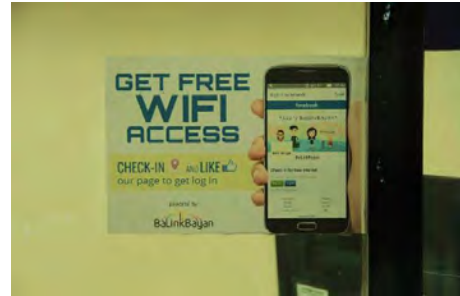
- a. Emigrants who are 60 years old and above are required only to register with CFO and are exempted from attending the mandatory Pre-departure Orientation Seminar. Their registration can be done personally or through an authorized representative at the CFO main office or at its satellite offices in Clark, Pampanga and Cebu. Senior citizens have also the option to register at the CFO desk at the Ninoy Aquino International Airport prior to their flight.
- b. A separate priority lane in the CFO registration area is provided for senior citizens, as well as differently abled persons and those who are pregnant and/or with infants/young children.
- c. Priority is also given to elders who are partners of or married to foreign nationals during their attendance to the mandatory Guidance and Counseling Program (GCP), specifically to the one-on-one interview portion of the GCP with the Guidance Counselors.

PART III. IMPROVED FACILITIES

The Commission on Filipino Overseas also offers various facilities for the convenience of the CFO clients and their families.

1. Free Wifi

Clients can access free and unlimited Wifi within the premises of the CFO as an added convenience and in support of the President's pronouncement of providing free internet access in government offices.



2. Priority Lane for Seniors, PWD and Pregnant Women



The CFO has provided a priority lane for senior citizens, PWD's and pregnant women located at the registration area.



CFO recognizes the special needs of senior citizens through its separate priority lane and a ramp to access its building entrance.

3. Water Stations

As an added convenience to its clients, the CFO has installed distilled water stations with free paper cups. It is located in different areas of the building such as Basement where the waiting area is located, Ground, First, Second and Third floors where most of the transactions are done. The dispensers offer both hot and cold water.



4. Air-conditioned Waiting Area

This facility serves as the waiting area for the relatives or companions of clients while registering or attending the necessary orientation seminar at the CFO.

The area is also equipped with a television set.

5. Nursery Room



The establishment of this facility within the premises of CFO gives due attention and importance to its clients, especially, mothers who bring their nursing children while completing their registration and guidance and counselling sessions.

This facility also provides privacy for mothers while breastfeeding their children. It is also equipped with a television set, playpen, toys and educational materials.

6. Mobile COMELEC Registration for Overseas Voting

In support of the government's extensive campaign in encouraging overseas Filipinos to register and exercise their right to vote during election period, the CFO regularly partners with the Commission on Elections in operating an Overseas Voters Registration Center (OVRC) in CFO Manila. The CFO-OVRC is located at the 2/F of the CFO building where the PDOS sessions are conducted. It started operations in February 2017 until September 2018.



Aside from their registration with CFO, permanent migrants can also exercise their right of suffrage in their respective host countries through CFO's Overseas Voters Registration Center.

7. 24/7 Hi-Definition (HD) CCTV Security



The CFO recognizes the importance of a Closed Circuit Television (CCTV) in maintaining security and safety of all people within its premises. The office's CCTV cameras record high resolution images in strategic areas on a 24/7 basis. In accordance with industry practice, the recording has a shelf life of 31 days or a month.

8. Restrooms

Client restrooms were renovated to include installation of new floor and wall tiles, urinals and wash areas. Each restroom is provided with tissue and has an installed soap dispensers. Overhead exhaust fans are a standard for each of the restrooms. The Women's restroom located in the third floor where the Guidance and Counselling sessions are conducted is specifically equipped with a diaper changing station.



PART IV.

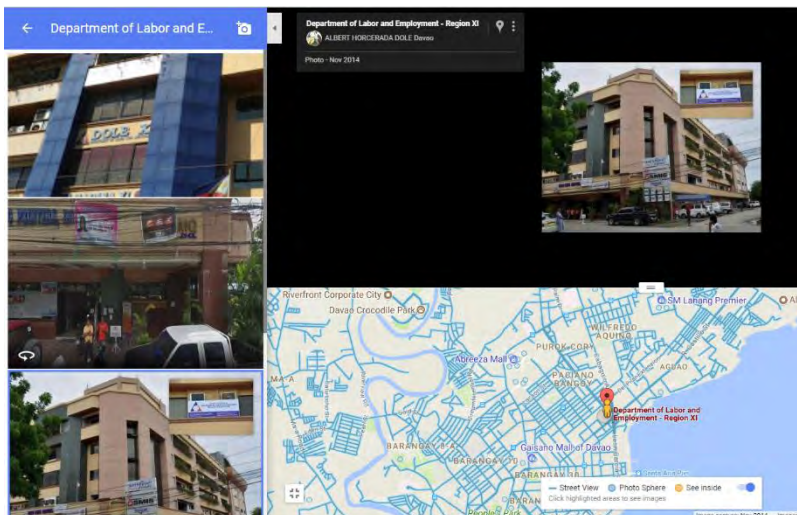
ADDRESSING ACCESSIBILITY ISSUES

1. CFO Davao Satellite Office

Coinciding with its 38th year anniversary, the CFO will be launching its extension office in Mindanao by June 2018. Davao City in particular, is the target site of the satellite office. The CFO records show that from 2005-2015, about 9% or 77,639 out of 888,152 of registered Filipino emigrants come from Mindanao. A CFO extension office in Mindanao, therefore, answers a common concern among clients from this region.

The CFO has received numerous requests from clients requesting for the establishment of an office in Mindanao to address their needs, especially that there is now an international airport in Davao City. The same proposal has been emphasized in previous meetings and dialogues between the CFO and local constituents in the Mindanao area.

In consideration of these factors, and consistent with the national government's initiatives to make its frontline services accessible in all parts of the country, the CFO will establish its latest Satellite Office at the 5th Floor of AMQ Building, corner Lakandula Street, Dacudao Avenue, Agdao, Davao City. The building also houses the regional office of the Dept. of Labor and Employment. The said office will render services similar to that offered by the



CFO offices in Manila and in Cebu City, such as orientation seminars for emigrants and US-bound Exchange Visitor Program participants, Guidance and Counseling Program for Filipino spouses and partners of foreign nationals, and Country Familiarization Seminar for Europe-bound Au Pair Program participants.

2. Online Pre-Departure Orientation Seminar for US-Bound Emigrants

In line with the policy pronouncement of President Rodrigo Duterte of making it easier for overseas Filipinos to avail government services, the CFO is currently developing an Online Pre-departure Seminar for US-bound emigrants.

It would serve as an alternative to the mandatory traditional PDOS that requires physical attendance of emigrants to CFO offices. Being internet-based, the platform can be accessed 24/7. It is expected to lessen the registration time of emigrants and reduce their transportation expenses, as well.

The Online PDOS will be piloted to US-bound emigrants first. It will be assessed for its effectiveness and efficiency before a wider implementation to include other countries of destination. The USA has been the top country destination of Filipino emigrants with 449,660 registrants or 50.63% out of 888,152 total registrants for the past 10 years (2005-2015).

Aside from its alignment with the marching orders of President Duterte, this innovation takes advantage of today's digital technology. Thru the online PDOS, emigrants need not physically come to the CFO main office in Manila or Cebu satellite office to attend the mandatory PDOS. They will have an option to take the PDOS online anytime from the comforts of their home or anywhere, provided however, that they have access to the Internet.

3. CFO Freedom of Information People's Manual



The CFO adheres to Executive Order (E.O.) No. 2 of President Duterte that implements the Freedom of Information. The EO mandates all government offices and agencies in the executive branch to provide the public with full disclosure and access to public documents.

In this regard, the CFO's Freedom of Information (FOI) People's Manual provides guidelines in the filing and processing of requests for information. It also includes the types of information that can be requested from the CFO, the procedures in handling approval and denial of requests, as well as process flow charts and document templates.

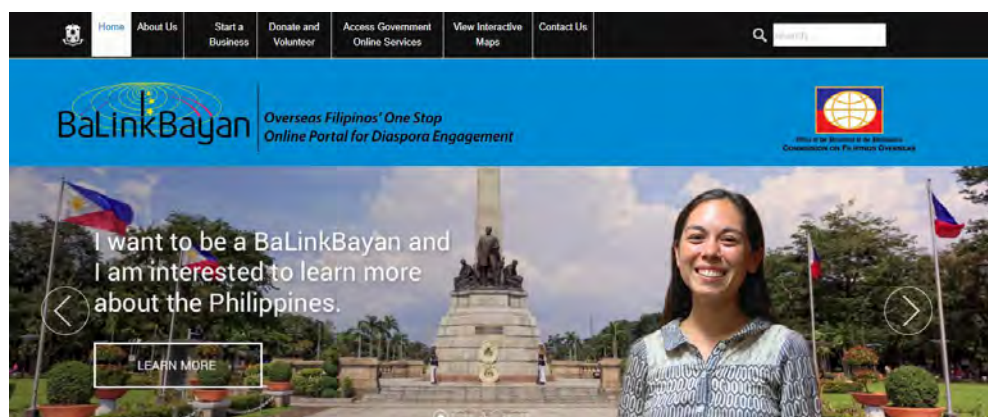
As a pro-active measure, all available statistics generated by CFO are posted in its website as well as in the Open Data Portal and the FOI Portal of the government. Special statistics that were previously requested are also posted in the CFO FOI Corner.

PART V. VIRTUALLY YOURS: CFO ONLINE!

A. Programs

1. BaLinkBayan (www.balinkbayan.gov.ph)

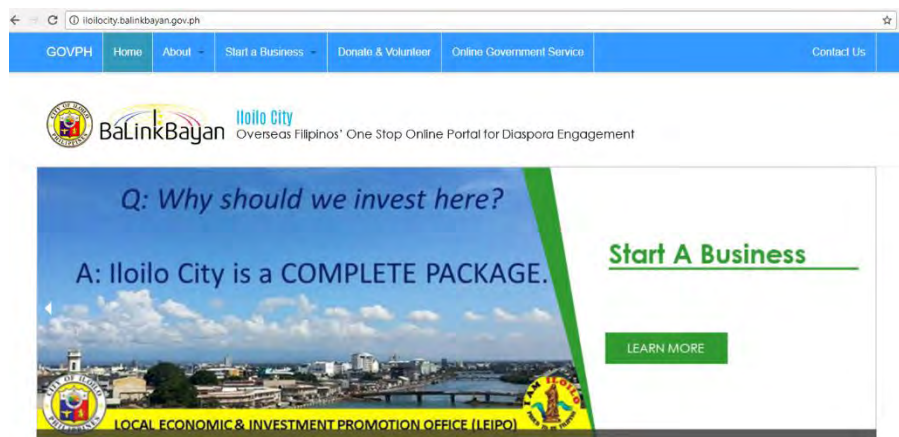
The BaLinkBayan is the Overseas Filipinos (OFs) one-stop online portal for diaspora engagement, offering overseas Filipinos an integrated and unique platform to re-engage with the Philippines through the D2D (Diaspora to Development) program of the CFOs with the support and help of several government agencies such as the Department of Trade and Industry (DTI), Department of Agriculture (DA), Department of Agrarian Reform (DAR) and the Department of Environment and Natural Resources (DENR).



www.balinkbayan.gov.ph

Among its features include interactive maps that allow easy access and viewing of data and information on business and investment opportunities in the provinces. One of the maps presents the various cities and towns' competitiveness index to give the overseas Filipinos an idea which are the business-friendly areas in the country. In terms of diaspora philanthropy, the interactive maps show the needs of the communities such as classroom shortages, poverty core indicators and the conduct or the lack of foreign medical missions throughout the country.

BaLinkBayan Localization for Local Governments



<http://iloilocity.balinkbayan.gov.ph/>

Given the local dimension of migration, the CFO developed a key strategy to ensure that the programs and services for overseas Filipinos are duly implemented at the grassroots level, hence the establishment of local BaLinkBayan portals. This initiative envisioned to put together the myriad opportunities available for overseas Filipinos and their families by adopting the core features of the website in the local areas.

2. Itanong Mo Kay Ato! Online Legal Counselling (www.onlinelegalcounseling.1343actionline.ph)



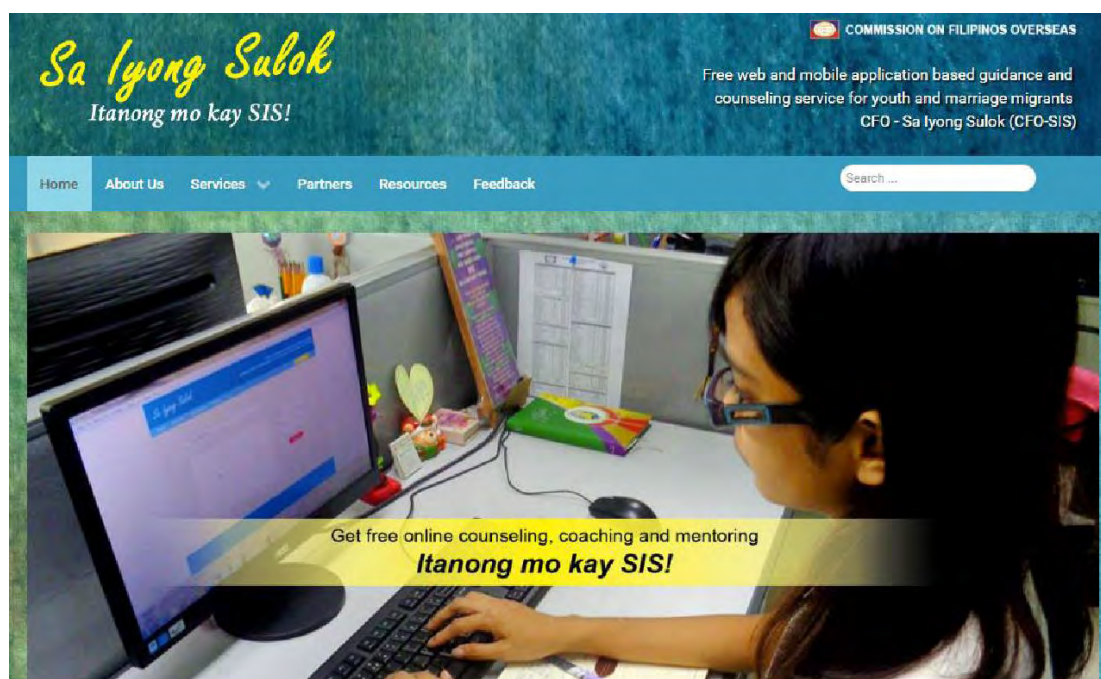
www.onlinelegalcounseling.1343actionline.ph

In partnership with the Arellano Law Foundation, the CFO established an online legal counselling service to address cases of human trafficking, illegal recruitment and mail-order bride schemes, among others.

The web application, *Itanong Mo Kay Ato!*, can be accessed by the public, even those based overseas. Partner lawyers provide legal advice through live chat or e-mails. All information are kept private and confidential.

Itanong Mo Kay Ato! aims to make legal counselling easily accessible and convenient to Filipinos who have queries regarding human trafficking and other related cases. It is an effort to directly provide quick online legal and an avenue to further reinforce the fight against human trafficking.

3. Sa Iyong Sulok” (CFO-SIS) (www.sis.cfo.gov.ph)



www.sis.cfo.gov.ph

The CFO’s “Sa Iyong Sulok” (CFO-SIS) also known as “Itanong Mo Kay Sis!” is a free web and mobile application-based guidance and counseling service that offers consultation, coaching and counselling thru the assistance of partner counselling experts from different sectors. Accessible online and via mobile messaging applications (Viber, Facebook and WhatsApp), Filipinos abroad can seek counselling from licensed counselors and life coaches while they are overseas. It is accessible on a 24/7 basis. All information are kept confidential and private.

4. INITIATIVES AGAINST HUMAN TRAFFICKING

a. 1343 Actionline Against Human Trafficking

In its relentless efforts to combat trafficking in persons, the Inter-Agency Council against Trafficking (IACAT), through its Advocacy Committee, launched the 1343 Actionline against Human Trafficking. It is a 24/7 hotline facility that responds to emergency or crisis calls from victims of human trafficking and their families.



www.1343actionline.ph

The 1343 Actionline likewise provides a venue for the public to be engaged in the fight against trafficking in persons. Reporting can be done online through e-mail or via the official website www.1343actionline.ph, social media networks, mobile application, and by calling 1343 and the international hotlines.

b. 1343 website (www.1343actionline.ph)

The 1343 website complements the Actionline's purpose in responding to requests for assistance, inquiries and referrals involving suspected human trafficking activities. It fast-tracks the referral and follow-up of cases, efficiently directs immediate assistance to human trafficking victims and disseminates to a bigger audience information on human trafficking.



www.1343actionline.ph

5. Social Media Channels

The CFO taps the advantages of social media channels in connecting directly to the public, especially those with urgent concerns. The following social media accounts of the CFO are being utilized as the CFO's direct engagement platform with overseas Filipinos:

a. CFO Facebook Page (www.facebook.com/commissiononfilipinosoverseas/)

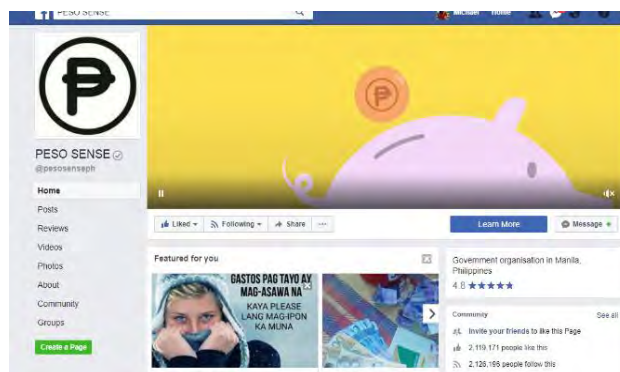


Through this Facebook page of the Commission, the frequently asked questions of the public regarding its regular and pre-departure services and programs are being responded to on a real time basis.

b. *Peso Sense Facebook Page (www.facebook.com/pesosenseph/)*

The CFO’s financial literacy campaign or PESO Sense campaign was intensified by maximizing the use of social media.

As of today, its Facebook page has more than **2.78 million** followers, reaching millions of users weekly from all over the world. Its followers are from countries such as UAE, Saudi Arabia, Hong Kong, Singapore, Taiwan, US, Japan, Kuwait, Qatar, Canada, Italy, and South Korea. These countries have high concentrations of overseas Filipinos.



The official page is being updated on a daily basis with various posts, inspirational quotations, saving and budgeting tips, success stories, provocative questions related to financial literacy and insightful articles that directly help our audiences in realizing the importance of managing their money for their future.

c. *LINKAPIL (Lingkod sa Kapwa Pilipino Facebook Page) www.facebook.com/linkapil/*

The *Lingkod sa Kapwa Pilipino* (LINKAPIL) program was a pioneering government effort in engaging overseas Filipinos to partner with local institutions in promoting development. The longevity of the program speaks of the enduring sense of bayanihan of Filipinos even when they have found new homes in other countries. Through its Facebook page, most of the overseas Filipino donors can access a real-time update on their donations to their intended beneficiaries, such as newly-built classrooms and the development of their livelihood programs to a group of communities or individuals.



B. ONLINE PUBLICATIONS

In linking and reaching out to more than 10 million global Filipinos, the CFO values the importance of information materials that can raise public awareness about the Philippine government’s programs and services.

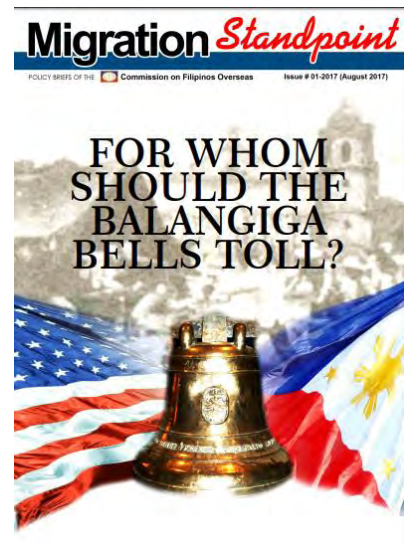
The CFO have so far developed several publications and information materials that are electronically published in its website at www.cfo.gov.ph and shared through its social media accounts and/or sent via e-mail to different partners, stakeholders and various Filipino organizations and communities abroad. The CFO uses this platform of publication due to its

belief that electronic publication is wide-ranging and provides a viable platform for the distribution of its publications.

Following are some of the CFO publications for dissemination to its clientele, partners and the public:

1. The Migration Standpoint.

It is an e-publication of the CFO that presents observations and analyses on certain migration related policy issues. It aims to give readers better understanding of certain issues and provide useful inputs for decision-making.



2. Filipino Ties.

It is the official newsletter of the CFO distributed worldwide. The Filipino Ties provides quarterly updates regarding the CFO's initiatives to advance the cause of Filipino diaspora; events and activities relating to overseas Filipinos and their families left behind; and news relevant to migration and development.

3. 2015 CFO Statistics on Philippine International Migration

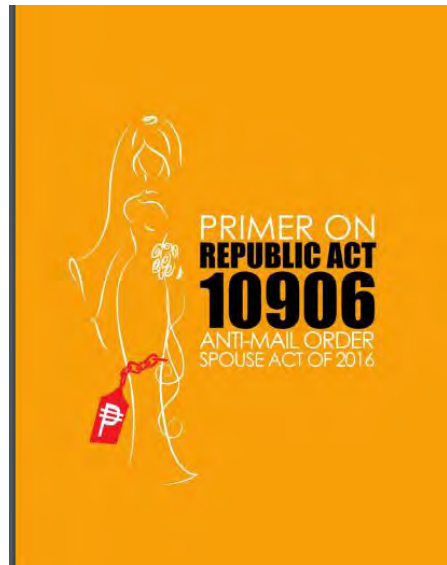
This publication contains data on international migration collected and processed by the CFO. This compendium includes a ten-year period statistical profile of registered Filipino emigrants, spouses and partners of foreign nationals, Exchange Visitor Program participants, au pairs, diaspora philanthropy thru the CFO's LINKAPIL Program, Philippine Schools Overseas and Anti-Human Trafficking Initiative of the CFO.



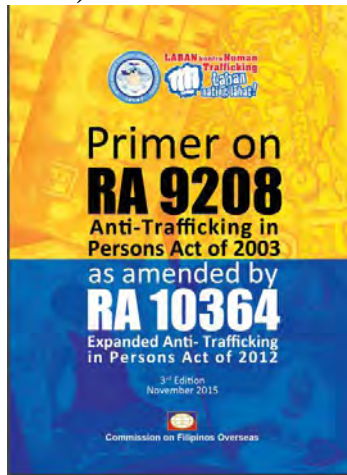
4. **Primer on Republic Act 10906 or The Anti-Mail Order Spouse Act of 2016.**

This primer features the salient provisions of The Republic Act 10906, an Act that provides stronger measures against unlawful practices, businesses, and schemes of matching and offering Filipinos to foreign nationals for purposes of marriage or common law partnerships.

For the past three decades, the CFO has been implementing the Guidance and Counselling Program (GCP), which is mandatory for Filipinos leaving the country as a spouse or fiancé(e) of a foreign national. Its importance has been recognized by other Philippine government agencies especially in combating human trafficking in the guise of marriage. Completion of the program is required in order to secure or renew a Philippine passport. Other foreign governments such as South Korea also require proof of completion of the program before a spouse visa is issued to a Filipino. Considerably, this measure reduces the incidences of fake marriages and mail-order spouse.



5. **Primer on RA 9208 (Anti-trafficking in Persons Act of 2003 as amended by RA 10364).**



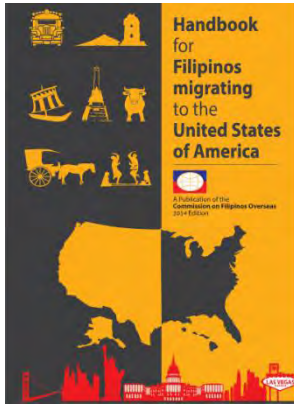
This provides concise information about the Anti-trafficking in Persons Act of 2003, as amended by RA 10364 and serves as a handy reference on the salient provisions of the Act and the available programs and services for trafficked victims.

the inspiring, including heart-warming success stories of 20 beneficiaries of the overseas Filipinos Remittances for Development (OF-ReD): Building a Future Back Home Project. The beneficiaries are mostly Ilocano women migrants and some are dependents of overseas Ilocano migrants.

6. **The Faces of OF-ReD.**

This special publication documents





7. **Country-specific Information Kit.** The CFO prepared a country-specific kit with an aim to guide and provide Filipino emigrants with information that will ease their adjustment overseas.

8. **LINKAPIL Operations Manual (5th Edition).** This manual addresses the information needs of Filipinos and other donors/benefactors overseas concerning the transfer of various forms of assistance to the Philippines. It provides direction to donors, as well as beneficiaries in the Philippines, on the procedures and requirements in the processing of material donations from overseas.

